

## General Information

**Plan Report ID Number:** 20221112uni

**Developer Name:** UnisLink

**Product Name(s):** UnisLink ICMS™ (Intelligent Care Management Suite)

**Version Number(s):** 3.0

**Certified Health IT Product List (CHPL) ID(s):** 15.02.05.2942.UNIL.01.02.0.211008

**Developer Real World Testing Page URL:** <https://www.unislink.com/onc-real-world-test-plans/>

**Developer Real World Testing Results Report Page URL** [if different from above]:

## Changes to original plan

### Scenario

Summary of Change	Reason	Impact
Changes in the score of care settings tested	We could not obtain sample patient charts from clients for other care settings (Primary Care, Podiatry, Dermatology, Endocrinology, Hospitalists, Psychiatry, Rheumatology, Vascular Surgery) for Real World Testing	Test Case #1 and #2 are partly impacted. Unable to perform Real World Testing for the following care settings: Primary Care, Podiatry, Dermatology, Endocrinology, Hospitalists, Psychiatry, Rheumatology, Vascular Surgery
Changes in export options tested	There were no clients for 2023 reporting period that reported with the APP program type	Test Case #3 fully impacted. Unable to perform Real World Testing for the following export options: QRDA Cat III with APP program type

## Summary of Testing methods and key findings

- The certified Health IT module supports all certification criteria in “Clinical Quality Measures” and all criteria can be tested simultaneously,
  - § 170.315(c)(1) - record and export
  - § 170.315(c)(2) - import and calculate
  - § 170.315(c)(3) - report
- The Health IT module supports several ways to import data from EHRs in standard formats such as:
  - C-CDA
  - through API
  - and specified custom formats such as Flat file

### Test Methodology

- Identified one client for Real World Testing for each care setting and data import method
- Requested sample patient chart data from client
- Compared data sent by client through iCMS APIs and Flat file against the sample patient EHR data and confirmed that the data points transmitted matched with source EHR.
- Selected required measures from iCMS.
- Let iCMS calculate eQMs as specified in the eQm Reporting Specifications for Eligible Professional / Eligible Clinician for Reporting Period 2023
- Manually worked out the measures that the sample patients should qualify for (to identify Submission errors)
- Visually verified in iCMS that the sample patients qualify for the right measures and the right populations (DENOM, DENEX, DENEXCEP, NUMER etc.).
- Exported QRDA Cat-I file, Cat-I archive and QRDA Cat-III MIPS report
- Manually verified QRDA Cat-I and QRDA Cat-III against 2023 QRDA implementation guide (to identify reporting errors)

### Metrics and Outcomes

Measurement / Metric	Care Settings	Associated Criterion(a)	Outcomes	Challenges Encountered
Submission Errors	Neurology, Orthopedic, Urology, General Surgery, Gastroenterology, Infectious Diseases, Orthopedic	§ 170.315(c)(1) § 170.315(c)(2) § 170.315(c)(3)	QRDA Cat-I conforms to the expected standards. QRDA Cat-III conforms to the expected standards. Hence there were no errors found.	We could not obtain sample patient charts from clients for other care settings (Primary Care, Podiatry, Dermatology, Endocrinology, Hospitalists, Psychiatry, Rheumatology, Vascular Surgery) for Real World Testing. Not able to test QRDA III with APP program type. Since no clients are reporting with us with the APP program type

Measurement / Metric	Care Settings	Associated Criterion(a)	Outcomes	Challenges Encountered
Reporting Errors	Neurology, Orthopedic, Urology, General Surgery, Gastroenterology, Infectious Diseases, Orthopedic	§ 170.315(c)(1) § 170.315(c)(2) § 170.315(c)(3)	The patients tested belong to the correct expected population. Hence there were no errors found.	We could not obtain sample patient charts from clients for other care settings (Primary Care, Podiatry, Dermatology, Endocrinology, Hospitalists, Psychiatry, Rheumatology, Vascular Surgery) for Real World Testing.

## Standards updates

No updates

## Key Milestones

Key Milestone	Date
Received EMR data through direct API (Urology, General Surgery, Gastroenterology, Infectious Diseases and Neurology)	Since Jan 2023
Received sample Patient EMR data from client for Real World testing	10/03/2023 – 12/31/2023
Testing started	10/04/2023
Testing Ended	02/05/2024
Submit Real World Testing report	02/09/2024